

WE'RE HIRING · MULTIPLE OPENINGS

Junior NOC Engineer

Start your networking career on real production networks, mentored by senior engineers.

LEVEL

Graduate to ~1 year

LOCATION

Chişinău, Moldova

WORK MODE

Office or remote

SCHEDULE

24/7, 8-hour shifts

About ITcare

ITcare is a fast-growing managed services provider (MSP) based in the Republic of Moldova, founded in 2021 by technology and engineering enthusiasts. The company was built on a team of engineers with over 15 years of hands-on experience in the telecommunications industry. In a remarkably short time, ITcare has grown into a team of experts across a wide range of IT domains and has established solid partnerships with well-known companies on both the local and international market. Our in-house engineers currently manage the IT infrastructure of customers across Europe, North America, Asia and Africa.

The role

ITcare is seeking Junior Network Operations Center (NOC) Engineers based in Chişinău, with some flexibility to work remotely. The Junior NOC Engineer will be responsible for the day-to-day management, troubleshooting and technical support of network systems, along with network security and administration tasks. The role requires collaboration with other team members to ensure customer satisfaction with the managed services we provide.

Who we're looking for

We welcome recent graduates and engineers with up to ~1 year of experience who are eager to learn, experiment and grow in the networking field. If you love solving puzzles, have the basics of IP networking down, and want to be mentored by senior engineers, this role is for you.

Responsibilities

- Monitor routers, switches, servers and security systems using industry-standard tools (Zabbix, Grafana, etc.).
- Triage alarms: identify what's urgent, gather initial facts and create clear trouble tickets.

- Perform first-line fixes (interface resets, basic config checks) and escalate complex issues to L2/L3 engineers.
- Keep runbooks, diagrams and tickets up to date so the whole team stays in sync.
- Join senior staff on small projects: new monitoring checks, simple automation scripts, documentation clean-ups.
- Rotate through 8-hour shifts to ensure our customers have round-the-clock coverage.

Qualifications

We don't expect you to have them all. These are nice-to-have starting points, and you'll learn the rest with us.

- Basic understanding of the OSI model, Ethernet and IP, subnets, VLANs, ARP, and OSPF/BGP fundamentals.
- Familiarity with the Linux CLI and common networking commands (ping, traceroute, SSH).
- Exposure to any network gear (Cisco, Juniper, MikroTik, etc.) in labs, university projects or internships.
- Comfortable reading technical English (min. A2/B1) and writing concise ticket notes.
- Curiosity, reliability, and the willingness to ask questions and keep improving every day.

Bonus points

- Coursework or labs involving VRRP, OSPF, BGP or MPLS.
- Side projects with containers (Docker/LXD/LXC) or home-lab automation (Ansible, Python).
- Entry-level certifications: CCNA, JNCIA, MikroTik MTCNA, etc.

Why you'll love working at ITCare

Structured mentorship

Pair with senior NOC engineers and Network Architects on real production incidents.

Training budget and lab access

We fund certifications and conferences, and provide vendor hardware for practice.

Modern tech stack

Multi-vendor environments, automation, telemetry and DevOps-style workflows.

Friendly, tight-knit team

A team that values knowledge-sharing, game nights and the occasional pizza-and-tech-talk Friday.

What we offer

Competitive salary

We offer a competitive salary package, aligned with industry standards in the EU region and reflecting the skills and experience of the candidate.

Performance-based bonuses

In addition to the base salary, you will receive bonuses based on sales and marketing results, providing additional incentives for success.

Welcome package

A comprehensive welcome package to help new hires settle into their role and feel valued from day one.

Flexible work arrangements

Work from the office or remotely, and choose the environment that best suits your needs and preferences.

READY TO APPLY?

Join us at ITcare

Join us at ITcare and be part of our exciting journey as we continue to grow and expand our presence in the global IT market.

Send your CV through the application form at itcare.net/careers and enter **Junior NOC Engineer** as the job position.